



### Programme

#### High-level forum

#### Global action on patient safety

Thursday 2 May – Saturday 4 May 2019 | WP1692

Improving patient safety has been increasingly recognised as a global health priority as countries strive to provide Universal Health Coverage (UHC) and deliver on the Sustainable Development Goals for global health. Two-thirds of the global patient harm burden<sup>1</sup> occurs in low- and middle-income countries (LMICs), where unsafe care is reported to result in 134 million adverse events and contribute to 2.6 million deaths annually<sup>2</sup>.

The significant momentum in relation to addressing patient safety challenges globally is clear. This includes four successful Global Ministerial Summits on Patient Safety in London (2016), Bonn (2017), Tokyo (2018) and Jeddah (2019), and the decision of the WHO Executive Board on 1 February 2019 to adopt a resolution on 'Global Action on Patient Safety' (including the establishment of an annual World Patient Safety Day on 17 September) and recommend it for adoption at the World Health Assembly (WHA) in late May 2019.

This high-level Forum on Global Action on Patient Safety will take place at Wilton Park, UK. The aim is to help strengthen the global momentum and to secure high-level commitment and support of senior leaders and policy makers from countries across the world to improve patient safety, including by endorsing the upcoming WHA resolution. The event aims to draw together the policy debates and outputs from the global Ministerial Summits, including the *Tokyo Declaration on Patient Safety* (2018) and the *Jeddah Declaration on Patient Safety* (2019).

The multi-stakeholder dialogue, to include policy makers, health experts, patient representatives and others, will provide an opportunity to assess the progress of patient safety as a global priority thus far. It will encourage active discussion and focus on international efforts through health diplomacy on how best to ensure greater international focus and collaboration, including through sharing of best practice and policies in order to support patient safety challenges nationally and internationally.

Discussion will focus on several areas including building leadership and organisational cultures of learning and safety that are applicable to different contexts including in low resource settings.

<sup>1</sup> <https://www.who.int/news-room/events/detail/2019/03/02/default-calendar/global-ministerial-summit-on-patient-safety>; primary research: IHME, 2015. *GBD Compare*, Seattle, Washington, USA: IHME, University of Washington.

<sup>2</sup> <http://nationalacademies.org/hmd/Reports/2018/crossing-global-quality-chasm-improving-health-care-worldwide.aspx>

**In association with the United Kingdom's Foreign and Commonwealth Office and the Department of Health and Social Care**

Speakers (no more than 2-3 per session) are asked to present for a maximum of 10 minutes each, to allow time for subsequent roundtable discussion amongst participants. PowerPoint presentations are discouraged.

**Thursday 2 May**

**1300**

Participants arrive and buffet lunch available

**1500-1530**

**Welcome and introduction**

**Sharmila Nebhrajani**

Chief Executive, Wilton Park

**Caroline Dinanage**

Minister of State for Care, Department of Health and Social Care, London

**Jeremy Hunt** (video message)

Foreign Secretary, Foreign and Commonwealth Office, London

**Edward Kelley**

Director, Service Delivery and Safety, World Health Organization (WHO), Geneva

**1530-1645**

**1. Strengthening the global patient safety movement**

Discussing the international response so far to improve and promote patient safety at a global level and what next. How successful has the international community movement been so far? How to build the international momentum? What needs to happen now? How can this meeting contribute to those next steps?

**Chair: Sharmila Nebhrajani**

Chief Executive, Wilton Park

**The 'journey' from London around the world and beyond**

**Lord Darzi of Denham**

Director, Institute of Global Health Innovation, Imperial College London

**Abdulelah Al Hawsawi**

Director General, Saudi Patient Safety Center, Riyadh

**Ernest Asiedu**

Quality Manager, Ministry of Health, Accra

**Ariana Longley**, Chief Operating Officer introduces video message from:

**Joe Kiani**

Founder, Patient Safety Movement Foundation; Chairman and Chief Executive Officer, Masimo, Irvine

**1645-1715**

Photograph followed by tea/coffee

**1715-1815**

**2. The global burden and costs of harm: key patient safety challenges**

This session will examine the scale of harm, and provide evidence of the global burden of harm, including common areas of harm such as medication errors, surgical harm and healthcare associated infections. The session will examine how to reduce deaths and medical harm, at the same time as meeting global objectives for expanding Universal Healthcare Coverage. The session will also examine the associated economics of unsafe care.

### **The scale and the challenge**

#### **Albert Wu**

Professor, Johns Hopkins University, Baltimore

### **The economic case and impact on the health system**

#### **Ingo Haertel**

Deputy Head, Health Law, Patient Rights, Patient Safety, Federal Ministry of Health, Berlin

### **The patient voice**

#### **Vonda Vaden Bates**

Chief Executive Officer, 10th Dot, Temecula

1815-1900

## **3. The global burden and costs of harm: antimicrobial resistance (AMR)**

This includes discussion on the growing threat of AMR as a key patient safety challenge.

#### **Sally Davies**

Chief Medical Officer, Department of Health and Social Care, London

1900

Reception followed by dinner

Speaker at dinner:

#### **James Titcombe**

Patient Safety Consultant, Baby Lifeline, Ulverston

(1900-1910)

(Briefing for session 5 facilitators in the Conference Room)

## **Friday 3 May**

0800-0845

Breakfast

0900-1000

## **4. Ensuring patient safety as a cornerstone: building organisational cultures and leadership in health systems**

How to build organisational cultures of quality of care and safety? How to ensure that this can work from the bottom up, be transparent and encourage blame free reporting? How to share good practice around patient safety? How to develop and support leadership in creating a culture of patient safety? How to build patient voices into the heart of organisational culture?

Introductions followed by discussion in smaller groups in Session 5.

#### **Chair: Mike Durkin**

Senior Advisor on Patient Safety Policy and Leadership, Institute of Global Health Innovation, Imperial College London

#### **Kelvin Tan**

Group Director, SingHealth Duke-NUS Institute for Patient Safety and Quality, Singapore

#### **Chris Power**

Chief Executive Officer, Canadian Patient Safety Institute, Springfield NS

#### **Kawaldip Sehmi**

Chief Executive Officer, International Alliance on Patients' Organizations (IAPO), London

1000-1200

## 5. Building cultures of patient safety and sharing good practice internationally: world café

This session examines approaches and solutions to patient safety, learning from the past and present to guide the future of global patient safety, exploring how local improvements can be scaled up nationally and good practice shared across borders.

World café discussions in smaller groups to focus on issues to include:

- 1) Building up organisational cultures of patient safety and leadership
- 2) Developing and implementing national policies, legislations, strategies and guidance
- 3) Promoting the use of digital technologies for health
- 4) Training health workers
- 5) Building patient safety in low resource settings whilst scaling up access to healthcare in the context of Universal Health Coverage
- 6) How to integrate patient safety within a national insurance health system?
- 7) Incorporating patient voices and wider stakeholders in national patient safety policies.

Each group will be discussed at a separate table. Participants will be invited to select up to 3 topics and move between them at set intervals. Two facilitators will lead each topic/table. They will stay at their table throughout.

Tea/coffee available during Session 5

1200-1245

## 6. Building cultures of patient safety and sharing good practice internationally

Sharing the best ideas from Session 5.

**Chair: Mike Durkin**

Senior Advisor on Patient Safety Policy and Leadership, Institute of Global Health Innovation, Imperial College London

1245-1400

Lunch including time for informal conversations, networking and walk around the garden

(1330-1345)

(Briefing for working group facilitators for Session 7 in the Common Room)

1400-1530

## 7. Patient safety as a global public health challenge I

Introduction in plenary followed by discussion in smaller groups on building global action around patient safety:

**Neelam Dhingra-Kumar**

Coordinator, Patient Safety and Risk Management, World Health Organization (WHO), Geneva

Questions to discuss in smaller groups:

- How to build international momentum around patient safety?
- What campaigning approaches might work best?
- How to maximise global partnerships for change?

Additional questions to help the conversation could include:

- What can politicians and policy makers do to address and elevate public safety at a global level?
- How to prioritise patient safety national, international and within the UHC umbrella?
- What are the next steps?
- Who plays what role?
- How to mobilise the public in their understanding and support for the system?
- How to enable frontline workers to change?

1530-1545

Tea/coffee

1545-1615

## 8. Patient safety as a public health challenge II

Sharing insights from the smaller group discussions.

1615-1700

## 9. Patient safety as a global priority theme: conclusions, actions and next steps

Participants invited to identify next steps, whether international, institutional and/or personal.

### **Aidan Fowler**

National Director of Patient Safety, NHS Improvement, London

Including completion of online evaluation survey to include personal actions.

1800

Reception (outside if fine) followed by dinner

## Saturday 4 May

0800-0845

Breakfast and checkout

0900

Participants depart